

# HEALTHWATCH WEST BERKSHIRE WORKPLAN 2016/17

## Overview

Priority Area	Actions	Status
Mental health (MH) and wellbeing (HIGH)		Ongoing
Vulnerable Groups (HIGH) Including Homeless/Rough Sleepers and Learning Disability (LD) (HIGH)		Ongoing
GP's/Primary Care (High)		Ongoing
<del>Patient Transport/ Discharge (LOW)</del>	<del>No recent data</del>	<del>Remove</del>
West Berkshire Community Hospital & Minor Injuries (LOW)		Ongoing
<del>Living Healthily (LOW)</del>	<del>Beyond our resources</del>	<del>Remove</del>
Carers (LOW)		Ongoing
<del>Outpatients Appointments (LOW)</del>	<del>No recent data</del>	<del>Remove</del>
<del>Eligibility Criteria (LOW)</del>	<del>No recent data of issues</del>	<del>Remove</del>
Prevention and re-enabling (integrated care) (LOW)		Not Started

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## High Priority Area 1 – Mental Health and Wellbeing

Aims	Key Actions	Status	Updates/Notes
<ul style="list-style-type: none"> <li>- Work with West Berkshire Council (WBC), Newbury Clinical Commissioning Group (CCG) and Berkshire Healthcare Foundation Trust (BHFT) on New Ways of Working (NWW) for MH service users</li> <li>- Undertake enquiry (snapshot) of MH in West Berkshire using 10 – 15 qualitative interviews – revisit following New Ways of Working (NWW)</li> <li>- If deemed appropriate, after scoping the project, to outsource for another local partner to carry out the work on our behalf.</li> <li>- Ensure CAMHS is considered and remains a priority area for others by raising the issue at Health and Wellbeing Board and other relevant opportunities – research into ADHD/ASD pathways, tie into Emotional Health Academy and Time to Talk</li> <li>- Ensure the Emotional Well-being Website is up to date and offer help to develop further</li> </ul>	<ul style="list-style-type: none"> <li>- Develop MH partnership board, research community support element – Thinking Together.</li> <li>- Work collaboratively as part of the Brighter Berkshire Year of Mental Health initiative</li> <li>- Create a service level agreement for a local partner to bid to deliver – Community Engagement Programme has potential to feed into this – supporting recovery in mind, Newbury Family Counselling Service.</li> <li>- Input from Champions group for discussion and consideration of further action (MH)</li> <li>- Schedule Enter &amp; View to Prospect Park with HW Reading and HW Wokingham – liaise with seAp, Jackie Wilkinson, Alison Foster, Learning Disability Partnership Board.</li> </ul>	<p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Not Started</p> <p>Not Started</p> <p>Planning</p>	<p>Mental Health Action Group Formed</p> <p>Event for end of year planned – World Mental Health Day</p> <p>Enter and View was scheduled in a meeting – 23/08/17</p>

## High Priority Area 2: Vulnerable Groups inc. Homeless and Learning Disabilities

Aims/ Objectives etc	Key Actions	Status	Updates/Notes
<ul style="list-style-type: none"> <li>- Ensure vulnerable groups are protected throughout our own process of prioritisation on work plan projects</li>   <li>- Homeless/Rough Sleepers (specific)</li> </ul>	<ul style="list-style-type: none"> <li>- Map and identify 'vulnerable groups' – formalise list, mindful of changing demographics and needs</li> <li>- Assess how they are currently being engaged and identify any gaps</li> <li>- Learning Disability Final Transition Report – publish and chase up recommendations</li> <li>- Create a piece of work around mapping Health checks for people with Learning Disabilities (LD)</li> <li>- Utilise the LD 16-24 Engagement</li> <li>- Utilise LD Accessibility guidelines (NHS)</li>   <li>- Work with Rough Sleepers, Rough Sleepers Task Force Group, CCG &amp; Voluntary Groups Loose Ends, West Berkshire Homeless and West Berkshire Homeless Panel and RSTTG to improve physical and mental health outcomes for rough sleepers &amp; homeless people.</li>   <li>- Health Questionnaire – for physical and mental health</li>   <li>- Housing Questionnaire</li>   <li>- Benefits Questionnaire</li> </ul>	<p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>	<p>Report published and action group formed. Next meeting November 21<sup>st</sup></p> <p>Clarifying issue with of GP access with CCG/NHS England via Primary Care Commissioning, Quality Surveillance Group and meeting with Officers</p>



Low Priority Areas	Aims	Status	Updates/Notes
1. Living Healthily (Low)	<ul style="list-style-type: none"> <li>- Develop a proactive strategy for improving health across West Berkshire – mobilize West Berks</li> <li>- Collaborate with Public Health</li> <li>- Work with Tesco</li> <li>- Develop a small grants pot for local voluntary groups to apply – Community Engagement Programme</li> </ul>	Remove	Remove as it is beyond our resources at this current time
2. Carers (Low)	<ul style="list-style-type: none"> <li>- Run a workshop for carers. Are they disadvantaged and being subject to health inequalities because of their caring role? – work with agencies, support groups etc.</li> <li>- Use council survey as a starting point for further work</li> <li>- Commission a local organization to undertake this work on our behalf if appropriate</li> <li>- Take the report from the work to the Champions group for discussion and consideration of further action</li> </ul>	Ongoing	
3. Outpatients Appointments (LOW)	<ul style="list-style-type: none"> <li>- General campaign to seek feedback on recent experiences of accessing outpatient's appointments, such as clear written communication, waiting times, location of clinics (using medical, social media and Patient Participation Groups)</li> <li>- Contact RBH to see what process they are implementing and whether they are aware of issues and any action they are taking</li> <li>- Effects on DNAs (letters arriving late etc.) &amp; use of new technology</li> </ul>	Remove	No new intelligence RBH have improved their administration
4. Eligibility Criteria (LOW)	<ul style="list-style-type: none"> <li>- Identify key questions to raise with regards to eligibility criteria change and impact on local people.</li> <li>- Write to the LA with the questions and a formal request for a response.</li> <li>- Working with the Champions group monitor how the change in eligibility criteria is being rolled out and any adverse impact on local people.</li> </ul>	Remove	Not Started

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<p>5. Prevention and re-enablement (integrated care) (LOW)</p>	<ul style="list-style-type: none"> <li>- Investigate work on the Local Account to see what was promised to people as a result of the integrated care work streams</li> <li>- Develop key questions to ask at key strategic meetings and events to ensure the needs of local people are at the centre of integrated care</li> </ul>	<p>Not Started</p>	
<p><del>6. Patient Transport/ Discharge (MED)</del></p>	<ul style="list-style-type: none"> <li><del>- Find out who is responsible for coordinating?</del></li> <li><del>- Issues with communication/handover</del></li> <li><del>- NICE guidelines for in transit?</del></li> </ul>	<p>Remove</p>	
<p>7. West Berkshire Community Hospital &amp; Minor Injuries (Low)</p>	<ul style="list-style-type: none"> <li>- Keep a watching brief</li> <li>- PIP Engagement</li> <li>- Regular meetings with West Berkshire Community Hospital, RBH &amp; BHFT</li> </ul>	<p>Ongoing</p>	<p>Meetings set up with BHFT</p>