

# West Berkshire Council Service User Survey



This questionnaire asks a series of questions to help the Council get an idea of what you think about the services you use.

What you tell us will be confidential and will only be used to improve the services you receive. Please tick the services that you use:

Healthwatch	<input type="checkbox"/>
NHS Complaints	<input type="checkbox"/>
Independent Mental Capacity Advocacy	<input type="checkbox"/>
Independent Mental Health Advocacy	<input type="checkbox"/>
Safeguarding Advocacy	<input type="checkbox"/>
Care Act Advocacy	<input type="checkbox"/>
LDPB	<input type="checkbox"/>

## 1. What do you like about the service you receive?

## 2. Is there anything you do not like about the service?

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**3. Are there things that can be done to improve the service/s you receive?**

**4. Is there anything else you would like to tell us that is important to you?**

Please return this survey to West Berkshire Council by 1<sup>st</sup> March 2018:

Robert Bradfield, Service Manager Commissioning  
West Berkshire Council, Council Offices, Market Street, Newbury,  
Berkshire RG14 5LD  
(01635) 519925 / [robert.bradfield@westberks.gov.uk](mailto:robert.bradfield@westberks.gov.uk)