Welcome to Healthwatch West Berkshire Newsletter, your local Consumer Champion for health and social care services. We are gathering your views and taking it to those who deliver and commission services. We are committed members of the community who have the authority to make your views heard and campaign for change. Visit our website and see our activities.

Board meeting in public

We are holding our Board Meeting in public on Mon 11th September 2017 from 10am – 1pm at Broadway House, 4-8 The Broadway, Newbury, Berkshire RG14 1BA in room G9. If you have enquiries on this Board Meeting please contact 01635 886210, or email: contact@healthwatchwestberks.org.uk. No later than the 8th September 2017. If you wish to register and attend visit: https://westberkshire.healthwatchcrm.co.uk/civicrm/event/info?id=14&reset=1

Interesting reports to highlight

Healthwatch West Berkshire has launched a report, produced jointly with West Berkshire Mencap and the West Berkshire Learning Disability Partnership, called The Final Transition – When Carers Can No Longer Care. Created during a number of meetings with parents and carers, it highlights the broken promises and initiatives previously offered, none of which have ever been delivered. As well as offering potential solutions to this crisis. The report can be found: http://www.healthwatchwestberks.org.uk/the-final-transition/

We held an event co-hosted with West Berkshire Council, Berkshire Health care Foundation Trust and Newbury and District CCG for users of West Berkshire Mental Health services to ask questions and provide feedback about their experience since the ‘New Ways of Working’ was introduced across Adult Social Care. The reports of the ‘Thinking Together’ event was co-produced using the actual views expressed by all who attended. This has provided recommendations and provides a ‘Way Forward’, with a hope that Community Mental Health services will change and improve in the future. Both reports can be found at: http://www.healthwatchwestberks.org.uk/thinking-together-for-mental-health/

If you would like to know more or would like an accessible version, please contact us via contact@healthwatchwestberks.org.uk.

Have Your Say about your experience with health and social care services in West Berkshire. Give your feedback, good or bad by filling the feedback form by clicking ‘Your Voice Counts’ on the website- [www.healthwatchwestberks.org.uk](http://www.healthwatchwestberks.org.uk) / e-mail - contact@healthwatchwestberks.org.uk or ring 01635886210. Your feedback makes a difference.

If you would like Healthwatch West Berkshire to be at one of your events like fete/festivals, contact us and let us know. Coming soon is an event calendar showing what’s on and the whereabouts of the engagement team. Plus if you want us to publish your events, send us the details.

We have plenty of consultations on our website, for people to take part in. They are your opportunity to speak out and make your views known about a range of issues. To take part, visit: [http://www.healthwatchwestberks.org.uk/consultations-get-involved-here/](http://www.healthwatchwestberks.org.uk/consultations-get-involved-here/)

As a supporter of Brighter Berkshire we join them in their bid to be the largest single team in one day in the UK to contribute to the ‘Cycle Around The Globe’ challenge for World Suicide Prevention Day on **10th September 2017**