

Minutes of the of Healthwatch West Berkshire Board Meeting 5th October 2020: Zoom online

Present	Andrew Sharp Mike Fereday Lesley Wyman Karen Swaffield Dr Adrian Barker Martha Vickers Alice Kunjappy-Clifton Nathan Pope	Chief Officer, Healthwatch West Berkshire (HWWB) Chair Board Member Board Member Board Member Board Member Development Officer, Healthwatch West Berkshire Digital & Social Media Officer	AS MF LW KS AB MV AKC NP
	Michelle Paice Paul Wilson	Admin & Information Officer, HWWB New board member	MP PW

Abbreviations:

HWWB - Healthwatch West Berkshire

CCG - Clinical Commissioning Group (Berkshire West unless stated)

ICS - Integrated Care System (BOB- Bucks, Oxon, Berks West unless stated)

ICP- Integrated Care Partnership (Berkshire West unless stated)

H&WBB - Health & Well Being Board

HWE - Healthwatch England

MHAG - Mental Health Action Group

PCN - Primary Care Network

CQC - Care Quality Commission

BAMER - Black & Minority Ethnic, Refugee referred to As Ethnically Diverse Communities going forward

CAMHS - Child & Adolescent Mental Health Service

CO/CEO- Chief Officer, Chief Executive Officer

JHWBS- Berkshire West Joint Health & Well Being Strategy

Item No.	Agenda Item	Action
	A presentation from Dr Sarah Rayfield Public Health Registrar- JHWBS and public engagement & David Dean Chief Executive Officer, Thames Valley LPC	
1.	Welcome and Introductions by MF	
2.	Apologies for Absence & Declarations of Interest JM & AC Declarations of Interest AS –Chair of West Berks Rapid Response Cars. MV – West Berkshire Councillor	
3.	Minutes of the meeting held on 5th October 2020 signed accurate & factual	

	<p>Matters arising / Action Log</p> <p>Item 1 – ongoing Item 2 Draft Workplan– held up by COVID-19 – ongoing</p>	
4.	<p>Ratification of New Board Member</p> <p>Paul Wilson joined the HWWB board as a new member.</p>	
5.	<p>Chief Officer Report</p> <p>Thanks to David Dean and Dr Rayfield for their presentations. No complaints have been received in the last quarter.</p> <p>AS reminded the board that during this time its important to get feedback in and to encourage the public to continue to do this.</p> <p>AS thanked MP, NP & AKC for all their hard work during this tough time. AS thanked LW for all her work on the maternity report, and best wishes to JM who is currently in hospital.</p> <p>COVID-19 survey and responses are being worked on. HWWB have given draft presentations to the Primary Commissioning Board, a slightly more detailed report from HWWB will go to the ICS Unified Executive Committee.</p> <p>HWWB’s Maternity report was presented at the H&WBB and has already started to have some positive effects.</p> <p>The Theale Surgery Enter & View report was finally published delayed due to the COVID-19 outbreak.</p> <p>HWWB are hoping to arrange a Thinking Together 5 event in November.</p>	
6.	<p>Enter & View – mentioned above Theale Surgery & GWH possibly in New Year</p>	
7.	<p>COVID-19 Care Home Visits</p> <p>AKC informed the board that after the Covid 19 survey was completed & other feedback, HWWB found it necessary to visit the care homes in West Berkshire rather than rely on online contact. After speaking to the council HWWB were allowed to visit four care homes. 9th Sept was the first visit to Birchwood Care Home. AKC told the board that she had done a risk assessment and also had the full PPE. 27th October is the next visit and will be to Willows Edge.</p> <p>MF thanked AKC for visiting the care homes.</p> <p>AS urged the public to give feedback on care homes & relatives thoughts, both good and not so good.</p>	
8.	<p>Coronavirus – Recovery – COVID-19 Survey</p>	

	<p>AS informed the board that HWWB had received over 300 responses to the survey. HWWB were disappointed that the survey wasn't shared through other partners eg West Berkshire Council. AS informed the board that he was concerned that the survey was only digital but HWWB did give the option of calling people and doing the survey on the phone. HWWB are hoping to get a report out by the end of November.</p> <p>AB has asked whether AS could send the presentations around to the board.</p> <p>KS has suggested that the report should be sent to The Johns Campaign & also Rights for Residents – Action</p>	<p>MP/AS</p> <p>AS/MP/KS</p>
<p>9.</p>	<p>Contact & Issues Report</p> <p>AS informed the board that a debate is happening in Westminster later that day and Laura Farris, the MP for Newbury, will be referencing the HWWB Maternity report within the debate. AS informed the board that another positive result is the connection from Great Western, Basingstoke and John Radcliffe Hospitals, these are all outside the Berkshire West Clinical Commissioning Group area. Thanks to Alex Whitfield (Hampshire Hospitals CEO) and Sam Burrow (Acting CO CCG) for their positivity.</p> <p>Thinking Together 5 can't be done in the usual way but could be done digitally online. The ongoing work on Mental Health Crisis review will be presented by the CCG. AS informed the board that hopefully the professional partners who has supported previous events will again come along to the event. Another important subject is how COVID-19 has affected mental health.</p>	
<p>10.</p>	<p>Community Engagement</p> <p>LW expressed her thanks to AS, MP & AKC on a great presentation of the maternity report to the H&WBB. The report provoked an important discussion. LW explained to the board how hard it was to get the data for the amount of births in West Berkshire the most recent data available was from 2014/2017. LW explained that HWWB have more work to do with Royal Berkshire Hospital as that is where most of the babies were born. AKC informed the board that HWWB have developed a West Berkshire Maternity Forum, thanks to the mums on the West Berkshire Mums Facebook page for all their help.</p> <p>LW has suggested maybe the Facebook page which has over 500 members to complete a short online survey. AKC responded that they would be more than willing to help.</p> <p>MF expressed thanks to LW and the HWWB team for getting the report on the H&WBB agenda.</p> <p>AS informed the board that maternity has probably only be talked about once in the last 5 years. Thanks to the chair of the board for giving it 40+ minutes on the agenda. Health Visitors suffered by losing accommodation in GP surgeries and it seems to be that there wasn't any planning outside the NHS, there are lots of empty property shut</p>	

	<p>due to COVID which could be used for them and District nurses who suffered a similar experience.</p> <p>AKC informed the board the BAMER conversation is ongoing and HWWB are hoping to hold another diversity forum soon.</p> <p>HWWB are still looking for volunteers, the current volunteers haven't been able to help with the care home surveys. AKC explained HWWB are keen to recruit young people as volunteers, age 16 upwards.</p>	
11.	<p>STP/ICS Update – New joint HW Officer Appointed</p> <p>AS informed the board that West Berkshire is on the edge of BOB footprint and HWWB have raised that concerns around cross board issues- Wilts & Hants. A new CEO of BOB ICS, Dr James Kent, he is also the CO of Oxford and Buckingham CCG. A joint Healthwatch officer has been funded by the CCG to represent the five local Healthwatch in the BOB area and Catherine Williams has been in place for a few weeks. AS told the board there isn't much detail around what the BOB priorities will be under the new CEO.</p>	
12.	<p>Workplan 2020</p> <p>AS informed the board that a draft document had been sent around to the board members prior to the meeting. AS talked through the workplan briefly.</p> <p>AB has suggested to have a timeframe of the key projects, AS explained that there is an aim to go into more detail.</p> <p>Action – to send around the updated version of the Workplan 2020</p>	MP
13.	<p>Royal Berkshire Hospital and Basingstoke Hospital HIP2 (Hospital Improvement Plan2)</p> <p>AS has informed the board that its important for HWWB to stay involved in this procedure.</p> <p>MF told the board that he believed that Hampshire had received a large sum of money and there was talk of building a new hospital.</p> <p>MV asked if the consultation for both hospitals is ongoing, AS responded that there are two websites and consultation is happening at the moment.</p> <p>https://www.hampshiretogether.nhs.uk/proposals/service-options</p> <p>https://thefutureroyalberkshire.uk.engagementhq.com/royal-berkshire-fit-for-the-future</p>	
14.	<p>Questions from the public</p> <p>A question has been received and will be answered and written response will be sent.</p>	ALL

	<p>West Berkshire Resident and Community United Comms Lead – <i>‘Is there specific steps towards ensuring woman from Ethnic minorities have all the due care that they deserve?’</i></p> <p><i>‘How will mental health issues for young children be addressed, specifically secondary schools?’</i></p> <p><i>‘How can Community United in the future collaborate with HWWB into making all sure all comms and surveys are passed to people in hard to reach areas and also within all projects can they be included as a collaborate partner’</i></p> <p>AS answered that the maternity question is key and forms part of the report, a broader conversation with Sam Burrows, HWE and NHS England, clearly work needs to be done on this side. AS explained there seems that trust has broken with these communities. AS has responded that feedback is so important , however not just negative but also positive is encouraged to highlight good practice.</p> <p>AS responded that secondary school mental health remains a concern for HWWB, he suggested that a workable Thinking Together for young people and work with the schools, young carers, Berkshire Youth.</p> <p>AS responded that working with Community United is really important. AS suggested making the comms accessible to everyone. AS suggested trying to recruit volunteers from Ethnically diverse backgrounds.</p>	
<p>15.</p>	<p>Meeting Close, Date for next meeting</p> <p>7th December 2020</p>	