

Minutes of the of Healthwatch West Berkshire Board Meeting 30th March 2021: Zoom online

Present	Andrew Sharp Mike Fereday Lesley Wyman Karen Swaffield Dr Adrian Barker Martha Vickers Paul Wilson Alice Kunjappy-Clifton Nathan Pope	Chief Officer, Healthwatch West Berkshire (HWWB) Chair Board Member Board Member Board Member Board Member Board Member Development Officer, Healthwatch West Berkshire Digital & Social Media Officer	AS MF LW KS AB MV PW AKC NP
	Michelle Paice	Admin & Information Officer, HWWB	MP

Abbreviations:

HWWB - Healthwatch West Berkshire

CCG - Clinical Commissioning Group (Berkshire West unless stated)

ICS - Integrated Care System (BOB- Bucks, Oxon, Berks West unless stated)

ICP- Integrated Care Partnership (Berkshire West unless stated)

H&WBB - Health & Well Being Board

HWE - Healthwatch England

MHAG - Mental Health Action Group

PCN - Primary Care Network

CQC - Care Quality Commission

EDC - Ethnically Diverse Communities

CAMHS - Child & Adolescent Mental Health Service

CO/CEO- Chief Officer, Chief Executive Officer

JHWBS- Berkshire West Joint Health & Well Being Strategy

Item No.	Agenda Item	Action
	<p>A presentation from Dawn Baxendale Chair of West Berkshire Parent Carer Forum</p> <p><i>How will West Berks Healthwatch address the cross-parliamentary party launch last week START FOR LIFE?</i></p> <p>MF explained that due to the fact that HWWB are in the pre-election period they are unable to answer that, but due to the work with the</p>	

	Maternity report and the West Berks Maternity Forum, HWWB welcome any and all initiatives.	
1.	Welcome and Introductions by MF	
2.	Apologies for Absence & Declarations of Interest AC may arrive late Declarations of Interest AS –Chair of West Berks Rapid Response Cars. MV – West Berkshire Councillor	
3.	Minutes of the meeting held on 7th December 2020. signed accurate & factual Matters arising / Action Log Item 6 - will be addressed later in the agenda Item 8 – will be addressed later in the agenda Item 8 – The Johns Campaign – send COVID-19 Report Item 1 – still ongoing Item 3 – addressed later in the agenda	
4.	Report from HWWB Chief Officer AS informed the board that most of the information will be covered within the agenda. Draft COVID report has been sent to the H&WBB as has a draft version of the CAMHS report. The dental issues are still ongoing and HWWB have a survey running at the moment. AS explained to the board that HWWB involvement with the vaccination board has meant HWWB could feedback and provide intel. Thanks to the HWWB volunteers and thanks to the board for all that they have been doing as well as the public for getting involved in surveys and feedback.	
5.	COVID-19 Care Home Visits AKC informed the board that once she is fully vaccinated, she would go back to visiting the care homes. A board member asked how many HWWB were on planning on visiting, AKC explained that HWWB are hoping to visit 12 care homes.	
6.	Planned Great Western Hospital Visit AKC told the board that the visit is due to take place on the 5 th of July and at the present it will be virtual, but that could change with the restrictions.	

	The planned visit will be joint with Healthwatch Swindon & Healthwatch Wiltshire.	
7.	<p>Coronavirus – Recovery. COVID-19 Survey & Report</p> <p>AS informed the board that the report will be presented to the H&WBB at the May meeting and will also be published that day. AS told the board that there are thirteen recommendations running from local recommendations to national ones, AS wanted to minute his thanks to KS for all of her hard work on the report.</p>	
8.	<p>Website and Quality Framework</p> <p>AS explained to the board that HWWB weren't in a position to take on the new website so that has now been pushed to December. QF work will commence second half of 2021</p>	
9.	<p>Contact & Issues Report</p> <p>AS expressed, concerns that there have been major personnel moves within the CCG, Sam Burrows left and hasn't been replaced so momentum has been lost with the Maternity findings. AKC explained that Reading Maternity voices have asked for input with the EDC community this has come from the focus groups that were run. LW felt that Health visitors needs looking at as this was reported on during the report.</p> <p>AS told the board that the H&WBB have commissioned HWWB to run two Thinking Together events in the next two years. AB told the board that he has written a report surrounding what was said within the last Thinking Together Event. AB has suggested that HWWB go back to the participants and get a more up to date perspective.</p> <p>MF told the board that he is hoping that the next Thinking Together will be in person.</p> <p>AS told the board that it might be worth looking at holding an event for younger people as there seems to be a need for it.</p> <p>VOD – AS informed the board that there will be a follow up report to VOD going to the H&WBB in September 2021, explaining what has and hasn't been done. PW has suggested a steering group should be set up to tackle some of the issues.</p> <p>End of Life – AKC informed the board that the event has been postponed. AKC explained she had been invited by the Duchess of Kent to attend a focus group and will feed back to the board the outcome.</p>	

10.	<p>Community Engagement</p> <p>AKC informed that board that HWWB have taken on new volunteers and they have both helped with recent reports.</p> <p>EDC – on going work within the community. West Berkshire Diversity Forum have organised several events that have been very well attended.</p> <p>Phlebotomy is slowly starting to return to normal. JM informed the board that WBC are doing same day emergency appointments and feedback that the service has been brilliant.</p>	
11.	<p>JHWBS (Joint Health & Wellbeing Strategy) Focus Groups</p> <p>AS wanted to thank the Board and also the team for all their hard work with the focus groups.</p>	
12.	<p>NHS White Paper Response</p> <p>AS informed of the board that the paper looks at merger of NHS England and NHS improvement, changes to regulations and also regulators. Key things: the paper is vague on public engagement, governance and missed out social care completely. It talks about creating new bodies and new boards, relationship between the two is very vague, the accountability doesn't seem obvious.</p>	
13.	<p>STP/ICS Update</p> <p>AS informed the board that this matter is still challenging but due to the pre-election period it can't be discussed.</p>	
14.	<p>Workplan 2020/2021</p> <p>The draft to be sent around to the board for comments & feedback. AS explained to the board that the workplan discussion needs to be started in October.</p>	
15.	<p>Royal Berkshire Hospital and Basingstoke Hospital HIP2 (Hospital Improvement Plan2)</p> <p>MF informed the board that the Hampshire hospital had run into an issue with an online retailer looking at building on a site opposite, MF told the board he hasn't heard an update since.</p> <p>MF told the board that RBH hadn't held any meetings for a while and the discussion has gone quiet.</p>	

16.	<p>Questions from the public</p> <p><i>How will West Berks Healthwatch address the cross-parliamentary party launch last week START FOR LIFE?</i></p> <p>This was answered at the beginning on the meeting.</p>	
17.	<p>Meeting Close, Date for next meeting</p> <p>MP explained that the date for the next meeting needs to be moved to after the 21st June 2021.</p>	